

BSAFE Service User Agreement



1. To not use any 'isms' — racism, sexism, homophobic behaviour.
2. To not be violent, sexually harass or make threats of any kind.
3. To not intentionally intimidate anyone.
4. Please turn up on time for any activities and leave when asked or when BSAFE is closing.
5. Do not use or sell drugs and/or alcohol on these premises.
6. Please do not use your phone in the social area.
7. All service users are responsible for their own personal belongings and safety. BSAFE does not accept liability for anything lost or stolen.
8. Any parents accessing BSAFE with their children will be solely responsible for their children's safety and care. Parents MUST stay with their children at all times. We will not accept another service user or volunteer looking after or watching them.
9. BSAFE will not knowingly harbour anyone wanted for a criminal offence and will cooperate with police if necessary.
10. BSAFE is not a clinic or treatment centre. We can signpost service users to local services if requested. Please ask a volunteer for more details.
11. Please treat all the people, premises and equipment with respect. We volunteer our time and rely on other organisations for their support.
12. Services users are not permitted to 'take away' food from the service.
13. Depending on the offence and circumstances the service user will be issued a verbal and/or written warning if any of the above rules are broken. Prohibited behaviour may result in a ban from the service.
14. We run a confidential service. We will not share information and knowledge about you without your permission, except under the following circumstances:
 - If it is believed that the welfare and safety of children and young people under 18 are being put at risk.
 - If you express an intent to harm yourself or we have any concerns about your immediate welfare.
 - If you express an intent to harm or cause injury to a third party.
 - If B3 is instructed by a court of law to reveal information about you.

- if you provide specific details about a serious crime which has been committed or is to be committed (for example, murder, rape, serious offence against another person)

Any decision to breach confidentiality is treated very seriously and if we are able, we will notify you of this and our reasons for doing so.

I agree to abide by all the guidelines as stipulated in this Service User Agreement.

Service user name (print):

Service user signature:

Date:

Volunteer name (print):

Volunteer signature:

Date:

Service User Registration

Name:

Date:

Contact details: If you want to hear about upcoming activities/events.

Telephone:

Mobile:

Email:

How did you hear about BSAFE?

Main issue(s)

- | | |
|---|--|
| <input type="checkbox"/> Alcohol | <input type="checkbox"/> LSD |
| <input type="checkbox"/> Crack/Cocaine | <input type="checkbox"/> Ecstasy/MDMA |
| <input type="checkbox"/> Heroin | <input type="checkbox"/> Khat |
| <input type="checkbox"/> Benzodiazepines (Benzos) | <input type="checkbox"/> Cannabis |
| <input type="checkbox"/> Ketamine | <input type="checkbox"/> Crystal meth |
| <input type="checkbox"/> 'Legal' highs | <input type="checkbox"/> Solvents (household products) |
| <input type="checkbox"/> Amphetamines | <input type="checkbox"/> Other (please say) |
| <input type="checkbox"/> Prescription drugs | |

This part of the form is purely for statistical purposes so that we can continue to receive funding. Please complete when first coming to BSAFE, these details will not be shared except with your consent.

Age group:

Gender:

Ethnicity:

Postcode:

Number of children: